Working with Your Personal Attendant (PA) to Keep You Both Safe from COVID-19

Planning for a Home Visit

Check with your PA before they come to make sure that they are COVID-free and able to provide you with the support your need.

Ask your Personal Assistant (PA):

- To put on a clean cloth face mask before entering your home.
- If they have been in close contact with someone diagnosed with COVID-19.
- If they say yes, you should not let the PA enter your home, just to be safe.
- If they can use personal transportation to reduce exposure.
- If your PA can only use public transportation, ask them to wear a face mask during trips to protect them and you from COVID-19, even if they don't feel sick.

When your PA Arrives at Your Home

- If you can, put on a clean face mask before your PA enters your home.
- Your PA should put on a clean face mask before they come in your home.
- Your PA should wash their hands with soap and water as soon as they enter your home (for at least 20 seconds).
- Your PA should wear clean gloves during the entire visit, especially when they touch you.
- Avoid contact as much as possible and, if possible, stay 6 feet apart.
- Make a safety plan with your PA, if they have to be closer than 6 feet to help you with activities like dressing, bathing, and toileting.
- Keep your face and your PA's face as far apart as possible when doing personal care activities.
- If your PA helps you with mouth or tracheostomy care, they should wear a face shield.

During Your PA Visit

Your PA can help you:

- Wash your hands with soap and water for at least 20 seconds
 - This is important if you have a hard time doing this on your own.
 - Wash your hands before and after touching your face mask, food, and face, as well as before and after going to the bathroom.
- Make sure that you have access to food and supplies.
- Safely dispose of used tissues and single use personal care items.







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Your PA can help you:

- Clean surfaces and objects in your home that you use every day.
- Examples are:
 - Counter tops
 - Doorknobs
 - Sink taps and faucets
 - Computer keyboards
 - o Cellphone
 - o TV remote
 - o Adaptive equipment and mobility devices

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If you are sick

- Let your PA know you are sick before they arrive so they can make an informed decision about how to protect themselves and you.
- Wear a face mask to decrease the risk of passing the virus on to your PA or visitors.
- Stay home and stay at least 6 feet from others (if possible).
- Call your doctor to let them know you are sick and see what steps you should take.
- If you get worse or have trouble breathing, call your doctor or call 911 right away to seek emergency assistance.

If your PA is sick or has been around other people who are sick:

Most PAs do not get paid if they do not work and may feel pressure to keep working.

- You can tell them not to come into your home.
- Do not feel pressured to have them come. Remember your health and well-being are at stake.

Make a back-up plan in case your PA cannot come to work.

- Illinois has an emergency PA back-up program administered through the Illinois Network of Centers for Independent Living (INCIL)
- Call your local Center for Independent Living for more information on back-up PAs during COVID-19.
 - Access Living (in Chicago): at 1-312-640-2100
 - Progress Center for Independent (Suburban Cook County): 1-708-209-1500, ext. 21
- If you currently receive home services through Illinois and need an emergency PA due to COVID-19, call INCIL at 1-800-587-1227 for help.